Internet Explorer – Clearing Cache

1. Select "Tools" (via the Gear Icon) > Safety > Delete browsing History.

2. Uncheck all boxes on the left hand of the window. Ensure that only “Temporary Internet Files” and “Cookies” are the only check boxes selected. Then click on delete at the bottom.

This step may take a few minutes if the cache has not been cleared for a while, you will receive a box showing the files being deleted.